

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

Kansas City, MO-KS MSA Rating Area

Q1 2023

CRA Public File – Written Comments
Q1 2023
Kansas City Rating Area

Social Media Comment

Facebook Public Comment on February 2, 2023

Lobby is locked and can't get anyone to answer the phone at the Higginsville Missouri location. Very disappointing.

U.S. Bank Response on February 3, 2023

Good morning. I apologize for the delay in my response. I contacted the Higginsville location this morning and the lobby is open 9:00am – 4:00pm. If you visited outside those hours, that may be why the door was locked. If you still have a banking need, you are invited to visit the location today during business hours. [REDACTED] at the branch is happy to help!