

**U.S. Bank**

CRA Public File

Written Comments and Corporate Responses

State of Arizona Rating Area

Q4 2023

**CRA Public File – Written Comments  
Q4 2023  
State of Arizona Rating Area**

**Social Media Comment**

**Facebook Public Comment on December 19, 2023**

Aren't you closing a bunch of AZ locations?

**U.S. Bank Response on December 19, 2023**

Good morning. Thank you for sharing your concern. I haven't heard that a large number of branches are closing in AZ. To enhance our service capabilities, we have consolidated some locations. Customers can manage their account any time through online banking at <http://usbank.com>, our mobile banking app, our Customer Service at 800.872.2657, and at the ATM. A full list of U.S. Bank branches and ATMs can be found at <http://usbank.com/locations>.

**Facebook Public Comment on December 19, 2023**

U.S. Bank is thus not you guys? <https://share.newsbreak.com/5owtlecg>

**Banking Turmoil in Arizona: US Bank's Drastic Closures | Anthony's Corner | NewsBreak Original**

In an unexpected move that's shaking up the banking landscape in Arizona, US Bank has shuttered fourteen of its branches through 2023. This wave of closures is part of a broader strategy by the banking behemoth, which has seen a total of 175 of its locations nationwide cease operations this year...