

U.S. Bank
CRA Public File
Written Comments and Corporate Responses
State of Nebraska
2024

U.S. Bank
CRA Public File
Written Comments and Corporate Responses
State of Nebraska
Q1 2024

**CRA Public File – Written Comments
Q1 2024
State of Nebraska Rating Area**

Social Media Comment

Facebook Public Comment on February 13, 2024

This is Cool; however, my journey to prosperity with you will likely end. Very upset that you are closing the Beatrice Nebraska branch and there will be no atm available.

U.S. Bank Response on February 13, 2024

Hello. Thanks for commenting. We certainly don't want to lose your business. To enhance our service capabilities, we have consolidated some locations. Customers can manage their account any time through online banking at <http://usbank.com>, our mobile banking app, our Customer Service at 800-872-2657 and at the ATM. A full list of U.S. Bank branches and ATMs can be found at <http://usbank.com/locations>. Additionally, you are welcome to use a MoneyPass ATM for your withdraws and the ATM owner surcharge will be waived. To locate a MoneyPass ATM in your area, please visit <http://moneypass.com> and enter your zip code. All the best.